

## What is CDAnet?

CDAnet is an electronic communication network created by the Canadian Dental Association in partnership with provincial dental associations across Canada. Via CDAnet, you have access to 20 claims payers. The same information currently required by insurance carriers is keyed into your dental computer system and transmitted by modem over secure toll-free telephone lines to the company selected. Within seconds, you will receive a response back.

You decide whether the cheque should be issued to you, or mailed directly to the patient. Either way, the cheque is usually received within a few days of the appointment, making the wait for reimbursement much shorter.

### CDAnet can instantly inform the dentist of the following:

- \* Procedures performed are covered by dental benefit plan
- \* A co-pay or deductible needs to be collected
- \* There is an error in the claim
- \* Amount to be paid by insurer

#### CDAnet reduces or eliminates:

- \* Receivables
- \* Paper handling and filing
- \* Rejected claims by instantly checking patient and procedure data
- \* Waiting time for pre-determinations

As of January 2001, there are over 11,000 accounts registered to CDAnet! You too can enjoy the many benefits of CDAnet, the national electronic network, run by dentists for dentists, without any transaction or sign-up fees.

# **Insurance Carriers Using CDAnet**

## Companies on BCE Emergis Inc. (BCE) network

#### **REAL Time**

Alberta School Employee Benefit Plan

Clarica (formerly The Mutual Group)

The Canada Life Assurance Company

The Equitable Life Insurance Company of Canada

The Great West Life Assurance Company

(Including London Life and Prudential)

Imperial Life Financial

Industrial-Alliance Pacific Life Insurance Company

National Life of Canada

RBC Insurance (Royal Bank of Canada)

The Standard Life Assurance Company

## Companies on the ACE/NDC network

### **REAL Time**

Aetna Canada

Claimsecure

Manulife Financial

Maritime Life Assurance Company

MDM

Sun Life of Canada

#### **BATCH Mode**

Beneplan

Blue Cross (Ontario)

Empire Life Insurance Company

Green Shield Canada

Liberty Health

#### Alberta Blue Cross Network

**REAL Time** 

(Version 4.03 only)

#### Pacific Blue Cross Network

REAL Time

(Version 3.0 only)

#### **CDAnet Certified Vendors**

Version 4.03: (for address and telephone numbers see version 2.4 list)

ABELSOFT AD2000 CLG COMPUTING

THE BRIDGE NETWORK DENTRIX

EXAN/ MERCEDES
GOLD DENTAL MANGEMENT
LOGICTECH
MAXIM SOFTWARE SYSTEM

MAXIM SOFT WAKE SYSTEM PRACTICE MADE PERFECT THE DOCTOR COMPANY

153 High St. Box 850 Sutton, ON L0E 1R0 (877) 671-LIVE

#### Version 2.4

ABELSOFT CORPORATION

Burlington, ON 1-800-263-5104 Call: Jeff Coward

AD2000 CLG COMPUTING

Montréal, QC 514-935-8324 Call: Colette Tellier

ADVANCED APPLICATIONS: WINMAX

Dallas, TX 214-346-0800

Call: Paul Chang or Calgary, AB 403-238-7865

Call: Bill Gove

**ALPHA BYTES COMPUTER** 

Markham, ON 905-475-3249 Call: Anton Stephens

APG COMPUTING

Toronto, ON 416-246-1032 Call: George Kohany

**AUTOPIA COMPUTER PRODUCTS** 

North York, ON 416-744-3794

Call: Bob Hope

or Winnipeg MB 204-478-1494 Call: Bruce MacCutcheon

THE BRIDGE NETWORK

North York, ON 416-222-0123

Call: Frank Dionisi

BYTE DENTAL SYSTEMS INC. (Dentrix)

Calgary, AB 403-291-1414 or 1-800-561-BYTE Call: Andy Magnus

COMPUTER STATION

Vancouver, BC 604-821-1012

Call: T. Cheung

CTRL INFORMATIQUE LTD.

St. Foy, QC 418-650-2875 Call: Ann Carrier

DENTALWARE (Optimicro Technologies)

Markham, ON 905-470-7016 Call: Raymond Ho

**DIALOG MEDICAL SYSTEMS** 

Vancouver, BC 604-737-0404 or 1-800-663-6600 Call: Mark Choit

DMS

Edmonton, AB 1-800-363-1697

403-433-2833 Call: Glen Hundelby

**DOMTRAK SYSTEMS** 

Cambridge, ON 1-800-265-7153 Call: Rae Hetherington

DYMAXION RESEARCH (Practimax)

Halifax, NS 902-422-1973

EASY DENTAL SYSTEMS INC.

American Fork, UT 800-768-6464

**EXAN / MERCEDES** 

Coquitlam, BC 604-524-6223 or 800-663-6230

Call: Darren Ruckle

or Vancouver, BC 604-874-4332

Call: Carole McLeod

**EXECU-DENT** 

Campbell River, BC 250-287-8554

Call: Vivian Hornby

**FOCUS MULTI SYSTEMS** 

Montreal, QC 514-374-6296

Call: Manon Wolff

**GENIE COMPUTER SYSTEMS** 

Calgary, AB 403-252-0062

Call: Dan Polomark

**GOLD DENTAL MANAGEMENT** 

Edmonton, AB 403-466-7008

Call: Larry Holland

HARR-COMM TECHNOLOGY

INC.

Oakville, ON 905-338-5739

Call: Paul Harrison

**HEALTHWARE** 

Shelby Township, MI 810-997-2500

Call: Robert Lane

JOEY SOFTWARE INC.

Edina, MN 612- 924- 6003

Call: Jo Mylan

LOGIC TECH

Markham, ON 1-800-655-5762

Call: Kenneth Li

MAXIM SOFTWARE SYSTEMS

Winnipeg, MB 204-987-9091

Call: Arthur Arkin

MEDICAL DENTAL DATA SYSTEMS

London, ON 519-673-0031

Call: Dr. L. Ong

**NORBURN CONSULTANTS** 

Burnaby, BC 604-299-8675

Call: Brian Woo

P & P DATA SYSTEMS

Downsview, ON 416-665-6450

Call: Moe Pinhas

ADSTRA SYSTEMS (Solutions Adstra)

Toronto, ON 800-450-0220

Call: Viviana Bardea

TECH RX ULC

Burnaby,BC 604-436-0333 Call: Phyllis Downing

Version 3.0: (to send claims to Pacific Blue Cross in British Columbia) Abelsoft Corporation The Bridge Network

Computer Station
Dialog Medical Systems
Exan / Mercedes
Execu-Dent

Maxim Software Systems
Norburn Consultants

Adstra Systems Tech Rx Ulc

### How to Subscribe

STEP 1Purchase a CDAnet certified software package from your software vendor. (Please refer to the CDAnet certified vendors list.) Have the CDAnet software installed. To process claims electronically on CDAnet, the following equipment is required:

- \*Computer with a monitor
- \*Printer
  - -a laser printer is recommended, but not necessary.
- \*Modem and telephone line
  - -a dedicated line is recommended. Contact your local telephone company for more information.
- \*CDAnet certified software

Only certified vendors offer software that can process electronic claims on the network.

STEP 2Complete and sign a CDAnet subscription agreement. Each participating dentist in your practice must complete and sign a separate agreement. Please inform us if additional agreements are required. (Please note that membership in the Canadian Dental Association and/or your provincial association is a requirement of CDAnet).

**STEP 3** Forward the completed subscription agreements to:

CDAnet Services
Canadian Dental Association
1815 Alta Vista Drive, Ottawa, Ontario K1G 3Y6
Fax 613-523-7070

- **STEP 4**Upon receipt of the signed CDAnet subscription agreements, we will contact you and assign a CDAnet office number.
- **STEP 5**The network providers and insurance carriers require a two week lead time from when a CDAnet office number is issued to you, before CDAnet services can be available in your office.

**STEP 6** For further information, please call 613-523-1770 or 1-800-267-9701 or send an email to pgaron@cda-adc.ca

Thank you for your interest in CDAnet electronic claims processing.